Welcome to the 52nd annual North Carolina Community College Adult Educators Association (NCCCAEA) Conference.

Our conference theme for 2017, “Building Bridges for Endless Opportunities”, presents an exciting array of speakers and sessions focused on expanding partnerships, exploring new ideas, and enhancing innovation. Across the state, colleges are engaging with internal and external partners in creative ways to impact workforce and community development. From articulation of credit for short-term workforce classes to new pathways for high school students through Career and College Promise, the time is now to stretch our legs and build bridges to support the needs of our students and communities.

This year, we are excited to bring new technology to your conference experience using SCHED, an online conference scheduling tool. You can create your own personalized conference schedule for this event at sched.com. I would like to thank Angela Wiggs, Conference Chair, and the planning committee for all of their work to bring this conference to fruition.

I look forward to seeing you throughout the conference. Please take advantage of all this event has to offer and stay connected with NCCCAEA throughout the year. On behalf of the 2017 Board of Directors, we THANK YOU for your work and dedication to support our students, clients, businesses, and community partners.

Sincerely,

Dr. Shelley White, President
North Carolina Community College Adult Educators Association
Welcome to the conference! We hope you have a great experience. Please contact anyone on the planning committee if you have any questions/concerns while in attendance.

We ask that you please wear your name badge to all conference functions, including networking events.

A special thanks to our presenters who are so willing to share their knowledge and expertise, and to those individuals who contributed

2017 CONFERENCE PLANNING COMMITTEE

DR. SHELLEY WHITE
NCCCAEA President | Asheville-Buncombe Technical Community College

DR. DENNIS MCELHOE
NCCCAEA President Elect | Gaston Community College

JONATHAN THILL
NCCCAEA Past President | Montgomery Community College

SHELLEY GARDNER
NCCCAEA Treasurer | Johnston Community College

ANGELA WIGGS
Conference Chair 2017 | Wayne Community College

Teretha Bell | NC Community College System
Phil Batts | Retiree Representative
Martha Bergman | Guilford Technical Community College
Sally Elliott | Forsyth-Technical Community College
Kathy Garner Smith | Montgomery Community College
Sally Newman | Rockingham Community College
Richard Redman | Central Piedmont Community College
Dr. Shelley White, President  
Asheville-Buncombe Technical Community College

Dr. Dennis McElhoe, President Elect  
Gaston College

Jonathan Thill, Past President  
Montgomery Community College

Shelley Gardner, Treasurer  
Johnston Community College

Roslyn Bethea, Secretary  
Wake Technical Community College

Monica Edwards Miller, Occupational Extension Representative  
Wayne Community College

Laurie Weston, Basic Skills Representative  
Pitt Community College

Alison Sanford, HRD Representative  
Wayne Community College

Allan Younger, Specialty Programs Representative  
Forsyth Technical Community College

Jessica McDaniel, Member at Large Representative  
Montgomery Community College

Cheri Toney, Self-Support Representative  
Catawba Valley Community College

Leeann Cline-Burris, Support Staff Representative  
Isothermal Community College

Donna Hood, Senior CE Administrator Representative  
Isothermal Community College

Laura Coffee, Senior CE Administrator Representative  
Rockingham Community College

EX-OFFICIO REPRESENTATIVES (NON-VOTING)

JW Simmons, Retirees’ Representative  
Retiree

Margaret Roberton, Associate Vice President, Workforce Development and Continuing Education  
NCCCS System Office

Dr. Molly Parkhill, President’s Association Representative  
Blue Ridge Community College
### NCCCAEA PAST PRESIDENTS

**1965-2016**

<table>
<thead>
<tr>
<th>Name</th>
<th>Year</th>
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<td>Lamar Wommack</td>
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<td>Kenneth Boham</td>
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<td>Wake TCC</td>
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<td>Rob Everett</td>
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<td>Calvin Dull</td>
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<td>Wilkes CC</td>
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<td>Fred Bayley</td>
<td>2006</td>
<td>Hubert Bullard</td>
<td>1990-1991</td>
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<td>Isothermal CC</td>
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<td>Wilkes CC</td>
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<td>Davidson County CC</td>
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<td>College of Albemarle</td>
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<td>Randolph CC</td>
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<th>Name</th>
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<tr>
<td>Mike Reaves</td>
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<td>Forsyth TCC</td>
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<td>Sandhills CC</td>
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<td>Johnson CC</td>
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<td>Caldwell CC &amp; TI</td>
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<td>Central Carolina CC</td>
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<td>Fayetteville TCC</td>
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<td>Sam Tate</td>
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<td>Paul Davis</td>
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<td>Central Carolina CC</td>
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<td>Pitt CC</td>
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<td>DCC/Asheville Area</td>
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<td>Durham TCC</td>
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<td>Cape Fear CC</td>
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<td>Lenoir CC</td>
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<tr>
<td>Jack Howard</td>
<td>1975-1976</td>
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# DAILY SCHEDULE AT A GLANCE

## TUESDAY, SEPTEMBER 26

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>1 p.m.-4 p.m.</td>
<td>Pre-Conference Sessions</td>
</tr>
<tr>
<td>2 p.m.-5:30 p.m.</td>
<td>NCCCAEA Planning Committee Meeting</td>
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<tr>
<td>4:30 p.m.-6 p.m.</td>
<td>NCCCAEA Board Meeting</td>
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<tr>
<td></td>
<td><em>Dinner On Your Own</em></td>
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## WEDNESDAY, SEPTEMBER 27

*Breakfast On Your Own*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>9 a.m.-1 p.m.</td>
<td>Registration Check-In</td>
</tr>
<tr>
<td>9:30 a.m.-11:30 a.m.</td>
<td>Pre-Conference Sessions</td>
</tr>
<tr>
<td>11:30 a.m.-1 p.m.</td>
<td><em>Lunch On Your Own -- Explore the Exhibit Hall</em></td>
</tr>
<tr>
<td>1 p.m.-2:15 p.m.</td>
<td>Opening Session – Welcome!</td>
</tr>
<tr>
<td>2:15 p.m.-2:45 p.m.</td>
<td><em>Break - Explore the Exhibit Hall</em></td>
</tr>
<tr>
<td>2:30 p.m.-3:45 p.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td>3:45 p.m.-4:15 p.m.</td>
<td><em>Break - Explore the Exhibit Hall</em></td>
</tr>
<tr>
<td>4 p.m.-5:15 p.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td></td>
<td><em>Dinner On Your Own</em></td>
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## THURSDAY, SEPTEMBER 28

*Breakfast On Your Own*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:45 a.m.-10 a.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td>10 a.m.-10:30 a.m.</td>
<td><em>Break - Explore the Exhibit Hall</em></td>
</tr>
<tr>
<td>10:15 a.m.-1:30 a.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td>11:45 a.m.-1:30 p.m.</td>
<td>Luncheon - Keynote Speaker: Dr. Kevin Synder</td>
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<tr>
<td><a href="http://www.kevinsnyder.com">www.kevinsnyder.com</a></td>
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</tr>
<tr>
<td>1:45 p.m.-3 p.m.</td>
<td>Concurrent Sessions</td>
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<tr>
<td>3 p.m.-3:30 p.m.</td>
<td><em>Break - Explore the Exhibit Hall</em></td>
</tr>
<tr>
<td>3:15 p.m.-4:30 p.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td>4:30 p.m.-5 p.m.</td>
<td><em>Explore the Exhibit Hall</em></td>
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<td></td>
<td><em>Dinner On Your Own</em></td>
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<tr>
<td>7 p.m.-8 p.m.</td>
<td>President’s Sunset Reception</td>
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<tr>
<td>8 p.m.-11 p.m.</td>
<td>Social and Dance - Relax and Rejuvenate with Colleagues and Friends</td>
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## FRIDAY, SEPTEMBER 29

*Breakfast On Your Own*

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>8:45 a.m.-10 a.m.</td>
<td>Concurrent Sessions</td>
</tr>
<tr>
<td>10:15 a.m -12 p.m.</td>
<td>Breakfast, Business Meeting, and Awards</td>
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*Enjoy your afternoon and safe travels!*
AUDIENCE KEY

All sessions are open to all audiences. Below you will find a key designed for departmental tracks.

<table>
<thead>
<tr>
<th>ABBREVIATION</th>
<th>AUDIENCE</th>
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<tbody>
<tr>
<td>HRD</td>
<td>Human Resources Development</td>
</tr>
<tr>
<td>CCR</td>
<td>College and Career Readiness (formerly Basic Skills)</td>
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<tr>
<td>ALL</td>
<td>All Attendees</td>
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<tr>
<td>AH</td>
<td>Allied Health</td>
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<tr>
<td>CS</td>
<td>Community Service/Self-Supporting</td>
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<tr>
<td>OE</td>
<td>Occupational Extension</td>
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<tr>
<td>PS</td>
<td>Public Safety</td>
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THANK YOU

We would like to extend a special thank you to all of our participating vendors at this year’s conference. Please take an opportunity to visit their booths which are located in the Pre-Function Lobby.
### Part 1 - HRD Programming and Update

**Speaker(s):** Margaret Roberton and Teretha Bell  
**Location:** Auditorium  
**Target Audiences:** HRD  

**Description:** This pre-conference meeting will focus on trends and issues impacting the Human Resources Development (HRD) program. The conversation will include an overview of policies and procedures, State Board Code updates, new initiatives, accountability, and a trend analysis. This will also be an opportunity to discuss the intent of the HRD program and the future of the program going forward. Don’t miss the opportunity to ask questions and interact with other HRD Directors and Coordinators.

### Credit for Prior Learning Task Force Meeting (Closed)

**Speaker(s):** Nate Humphrey  
**Location:** Royal

### 2:00 p.m.-5:00 p.m.

**NCCCAEA Planning Committee Meeting (Closed)**

**Speaker(s):** Angela Wiggs  
**Location:** Park Boardroom

### 4:30 p.m.-6:00 p.m.

**NCCCAEA Board Meeting (Closed)**

**Speaker(s):** Dr. Shelley White  
**Location:** Piedmont
WEDNESDAY, SEPTEMBER 27
9:00 a.m.-12:00 p.m. | Pre-Conference Session

Pre-Conference -- CCR Director’s Institute

**Speaker(s):** Gilda Rubio-Festa and Amy Cooke  
**Location:** Imperial III-V  
**Target Audiences:** CCR

**Description:** This session is for College and Career Readiness Directors. The state leadership team will provide NRS Reporting updates and share feedback from the 2016-2017 Monitoring Process. In addition, other pertinent topics will be shared and discussed.

9:30 a.m.-11:30 a.m.

Pre-Conference - Part 2 - Best Practices in HRD Programming

**Speaker(s):** Margaret Roberton and Teretha Bell  
**Location:** Auditorium  
**Target Audiences:** HRD

**Description:** This panel of HRD professionals will share their best practices and instructional methods that are proving to be successful. They will share their handouts and syllabi, and answer questions that will help you form successful partnerships, engage in employer engagement, and keep your students motivated and engaged. The format will be interactive and you will be able to network and interact with other HRD Directors and Coordinators.

**Panelists:**
- Mary Beth Ledbetter, McDowell Tech
- Candace Rashada, Durham Tech
- Gregory Singleton, Craven CC
- Sheena Ashely, CPCC
- Kim Lewis, Fayetteville Tech

11:30 a.m.-1:00 p.m. | Break | Explore Exhibit Hall

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!

**LUNCH ON YOUR OWN**
1:00 p.m.-2:15 p.m. | Opening Session

Welcome to 2017 Building Bridges for Endless Opportunities!

Keynote Speaker: Dr. Johnson, President of Johnston Community College
Additional Speakers: Dr. Shelley White, Dr. Ingram, and Dr. Lisa Chapman
Location: Imperial III-V
Target Audiences: ALL

Dr. David N. Johnson is the third President of Johnston Community College, celebrating his eighth year as president in July of this year. Before returning to his home state of North Carolina, Dr. Johnson served various community colleges in Virginia for almost 20 years. Immediately prior to coming to JCC, he was Provost of the John H. Daniel Campus of Southside Virginia Community College. In addition he held several positions at Wytheville Community College as well as Executive Director of the Crossroads Institute. Early in his career he was employed by Wake Technical Community College and Tidewater Community College.

A native of Raleigh, Dr. Johnson received a bachelor’s degree in music education from Campbell University, a master’s of divinity from Southeastern Baptist Theological Seminary, and a doctorate in adult and community college education from North Carolina State University. Prior to and during his return to graduate school at NCSU, Dr. Johnson served several Baptist churches throughout piedmont North Carolina as minister of music and youth.

Dr. Johnson is married to the former Betty Lynne Wallace who is Associate Professor in the Physician Assistant program at Campbell University. They have two sons, Wallace, a graduate of Duke Divinity School and Associate Pastor of Orange United Methodist Church in Chapel Hill, NC; and Isaac, a graduate of Johnston Community College and a current music composition student at Campbell University. The Johnsons make their home in the Cleveland community of Johnston County and enjoy entertaining their twin grandchildren, Lillie and Liam.

2:15 p.m.-2:45 p.m. | Break | Explore Exhibit Hall

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Speaker(s)</th>
<th>Location</th>
<th>Target Audiences</th>
<th>Description</th>
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<tbody>
<tr>
<td>2:30 p.m.-3:45 p.m.</td>
<td><strong>Impact of Legislative Changes and Healthcare in HR</strong></td>
<td>Jane Phillips</td>
<td>Crown</td>
<td>ALL</td>
<td>This session will provide an overview of recent legislative changes around employment definitions and in healthcare. What are federal regulations, state laws and local policies that impact hiring and staffing practices.</td>
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<td><strong>Thriving in a Journey Circle</strong></td>
<td>Brian Gantt</td>
<td>Royal</td>
<td>ALL</td>
<td>“Thriving in a Journey Circle” is a seminar that highlights a unique communicative approach to assist adult learners in redirecting a negative focus of self-awareness, weak work-based strategies, and negative educational and environmental influences into a positive outcome through community collaboration and mentoring. Come learn about this approach. Group Discussion.</td>
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<td></td>
<td><strong>Workforce Continuing Education Briefing</strong></td>
<td>NCCCS Public Safety Training Staff, Margaret Roberton, Teretha Bell, and Nate Humphrey</td>
<td>Auditorium</td>
<td>ALL</td>
<td>Join us for a discussion on key topics concerning Workforce Continuing Education. Topics will focus on several issues including the impact of changes and updates to policies and State Board Code related to recent legislative changes, grant programs, and public safety issues.</td>
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<td><strong>Building Partnerships that Promote Health Care Career Pathways</strong></td>
<td>Dr. Cassandra Atkinson</td>
<td>Imperial I</td>
<td>CCR</td>
<td>According to a study conducted by Gallup for Inside Higher Ed, 96 percent of chief academic officers claimed to be “extremely or somewhat confident” that their institutions are preparing students for success in the workforce. In contrast, just 11 percent of employer representatives said they believe that graduates have the skills and competencies needed by their businesses. A Panel discussion with the Director of the local workforce development board, the Basic Skills Director, and the Patient Care Director will discuss the benefits of placing employers at the center of building integrated health care pathways that begin with Basic Skills students. Presenters will also</td>
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discuss the skills and competencies employers need, resources that the local workforce development board have available, and the beginning role Basic Skills has for this exciting pathway. Panelist will identify the challenges of hiring well-trained professionals and the efforts they make to keep stakeholder employer partners engaged.

**NC’s Multiple Pathways to High School Equivalency Update**

**Speaker(s):** Debbie Woodard, Dean, Wilkes Community College, Martha Bergman, and Patricia Phillips  
**Location:** Imperial II  
**Target Audiences:** CCR

**Description:** Member of the Multiple Pathways to High School Equivalency committee will provide an update on the progress of this exciting new initiative coming to North Carolina. Find out where we are in the process and how this program will provide your CCR/Basic Skills students with another option for obtaining their High School Equivalency diploma.

**The BurlingtonEnglish Blend—Your Answer to WIOA, IET, and IEL/CE**

**Speaker(s):** Elizabeth Bowen  
**Location:** Bull Durham  
**Target Audiences:** CCR

**Description:** As Adult Education and the learning goals we have for our students evolve, schools are looking for programs to meet their growing needs. BurlingtonEnglish is a blended, digital program created specifically for the adult English language learner and for those teachers and administrators who service these students. Come see how Burlington’s multiple courses and levels will help you address WIOA with Integrated Education and Training (IET) and Integrated English and Civics Education (IEL/CE). Participants will get a look at Burlington’s comprehensive suite of programs to understand how the program works in the classroom, lab, distance learning, and mobile settings. We will highlight how to use BurlingtonEnglish to respond directly to the demands of WIOA.

**Working Smart - Personal Branding**

**Speaker(s):** Sally Newman  
**Location:** Imperial VI  
**Target Audiences:** HRD

**Description:** Personal Branding encourages participants to look forward (rather than back) and visualize the way they want to be seen by others as they prepare for employment and improvement. Participants will learn how to describe their personal brand, how they want to identify themselves and be seen by others. Participants will identify changes necessary to rebrand themselves that include limiting people and behaviors inconsistent with their new brand.
3:45 p.m.-4:15 p.m. | Break | Explore Exhibit Hall

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!

4:00 p.m.-5:15 p.m.

**An Administrator’s Guide to All Things Nurse Aide I**

**Speaker(s):** Kathy Turner  
**Location:** Imperial VI  
**Target Audiences:** AH

**Description:** This session, designed for administrators, provides an overview of all things Nurse Aide I and includes job market/employment trends, regulations, types of programs, proposal development, NNAAP state testing, and an opportunity for questions from the participants.

**Building Bridges – Partners in Corrections Education**

**Speaker(s):** Nate Humphrey and Diane Steinbeiser  
**Location:** Auditorium  
**Target Audiences:** ALL

**Description:** Joint Annual Plans, PEPs and College and Career Readiness! You’ve got questions and we’ve got answers. Learn about changes in the delivery of prison education programs and updates on captive/prison program administration across College and Career Readiness, Workforce Continuing Education, and Curriculum programs. We will discuss any relevant legislative updates, impacts of WIOA, and the importance of integrated education and training. Our NC Department of Public Safety (NCDPS) partners will be present for questions.

**Coalition on Adult Basic Education (COABE)**

**Speaker(s):** COABE  
**Location:** Bull Durham  
**Target Audiences:** ALL

**Economic/Workforce Strategies for the NCCCS Strategic Plan**

**Speaker(s):** Anne Bacon  
**Location:** Royal  
**Target Audiences:** ALL

**Description:** The NC Community College System is midway through developing its next strategic plan, focusing on four themes: Student Interest and Access; Clear and Supported Pathways for Student Progress and Success; Economic and Workforce Impact; and Organizational Effectiveness.
Guided Pathways and Noncredit Success

Speaker(s): Roxanne Newton  
Location: Crown  
Target Audiences: ALL

Description: This session includes a brief overview of the NC Student Success Center’s NC Guided Pathways to Success (NC GPS) project, followed by a dialogue to explore ideas and innovations for building bridges from noncredit to credit programs in NC. We hope you'll join this conversation to share your insights about adult learner access and success. Your ideas will inform the Center’s noncredit-to-credit policy recommendations for the NCCCS.

Innovative Approaches Serving Students with Disabilities

Speaker(s): Trudie Hughes, Ph.D., Claire Ricci, Steve Gunter, and Dawn Michelle Tucker  
Location: Imperial I  
Target Audiences: ALL

Description: With the authorization of the Workforce Innovation Opportunity Act, programs serving students with disabilities in Basic Skills programs at Community Colleges have transitioned their focus towards employment and/or post secondary education options. This session will provide information on how various community colleges across the state have developed dynamic and innovative programmatic approaches in serving students with intellectual disabilities. Attendees will learn how community colleges collaborate with various state agencies and employers to change the expectations and outcomes of individuals with intellectual disabilities throughout North Carolina.

Making the Connection in Distance Learning

Speaker(s): Faith Palmer, Tammie Quick, and Hylana Tyler  
Location: Imperial II  
Target Audiences: CCR

Description: While online and distance learning classes continue to grow at a fast pace, students in College and Career Readiness programs may not be prepared for the challenges that go along with the online learning environment. In this workshop, we will explore tips, techniques and strategies for keeping CCR students connected to their coursework, instructors and each other.
THURSDAY, SEPTEMBER 28
8:00 a.m.-8:45 p.m.

BREAKFAST ON YOUR OWN

8:45 a.m.-10:00 a.m.

NC DHHS/DHRS Nurse Aide I Training and Pearson VUE/Credentia Update

Speaker(s): Kathy Turner, Diana Brosco-Carelli, and Jennifer Mankowski
Location: Imperial VI  
Target Audiences: AH

Description: What is new in Nurse Aide I Training and state testing? Attend this session for an update on trends, issues and curriculum related to Nurse Aide I Training from DHSR and NNAAP testing updates from Pearson VUE/Credentia.

WCE - Serving HS Students through CCP Pathways

Speaker(s): Margaret Roberton and Lisa Eads
Location: Auditorium  
Target Audiences: ALL

Description: This session will provide information about the implementation practices of Workforce Continuing Education CCP pathways. Discussion will cover program intent, student enrollment, completion, and program outcomes for WCE CCP pathway students.

Let’s Do This Together: Collaborative Professional Development in CCR

Speaker(s): Laurie Weston and Dustin Walston
Location: Imperial I  
Target Audiences: CCR

Description: In an effort to maximize resources and increase outcomes and collaboration, Lenoir CC and Pitt CC Transitional Studies programs are planning several joint professional development sessions in order to share ideas, best practices, and insight among the teachers from both programs. Lenoir and Pitt believe this effort will result in opportunity for collaboration and sharing of successes, provide for good-natured competition, and give increased opportunity for finding ways to increase program effectiveness. We will share planning and logistics for offering this new approach to improving professional development and better utilizing available resources as well as results of first efforts and lessons learns.
Empowering Adult Learners to Become Confident Writers

**Speaker(s):** Measurement Incorporated  
**Location:** Bull Durham  
**Target Audiences:** CCR, HRD

**Description:** Effective writing can help adult learners along the path to achieving their career goals. Measurement Incorporated’s PEG Writing Scholar is an innovative Automated Essay Evaluation (AEE) writing program that encourages learners to take ownership of the writing process through practice in a formative and engaging environment. Come learn how recommended prompts, interactive lessons, and pre-writing options can effectively motivate learners and maximize writing success.

Summer Camps 101

**Speaker(s):** Lisa Newkirk  
**Location:** Royal  
**Target Audiences:** CS

**Description:** Thinking about starting a summer camp? If you are looking for new and exciting ways to engage children in your community during their summer break, you’ve got to check out this session. We will discuss how to get started, explore ways to build partnerships within the college & community, and learn how to inspire young minds!

How Stanly Community College is Working to Fill the Skills Gap

**Speaker(s):** William Beaver  
**Location:** Crown  
**Target Audiences:** OE

**Description:** Today with the economy bouncing back from recession, increase in production demands for Manufacturers to find skilled workers, has forced business and industry to find ways to fill vital jobs for their operations. Layoffs, aging workforce, and lack of skilled workers have decimated the manufacturing workforce. Over the past 30 years, training for a skilled manufacturing workforce had been pushed to the background and 4-year College degrees were being pushed by the education system for students and parents as the best option for a career. Google, Microsoft, Apple, Amazon, Intel, and Silicon Valley were where the “action” was for the jobs you wanted to have. They are still around and needed, but more importantly, this country and state needs people who can read a Blueprint, rebuild our outdated infrastructure system, install an HVAC unit, or weld, machine, and manufacture products. We need employees who can weld a 6G with SMAW, GMAW, and GTAW. WELDER: Average age is 55, and few than 20% are under age 35. Starting pay is $45,000 AUTO BODY: The average age of technicians was just under 39, 61 percent of techs had been hired from another shop, 20 percent were hired from a non-automotive industry or as their first job, 12 percent were hired directly from technical school programs. Average pay is $19.99 an hour HVAC TECH: 77% of HVAC Tech are 25-54 and 10% are
55+ Average pay is $20.22 an hour HEAVY EQUIPMENT OPERATORS: 76% of Heavy equipment operators are 25-54 and 17% is 55+ Average pay is $20.13 an hour Equipment Operator I salary is $30,000.00 to $40,000.00 in the Charlotte Metro area MACHINIST: 76% of machinist are 25-54 and 12% are 55+ The median annual Machinist I salary is $40,668, as of April 27, 2017, with a range usually between $36,168-$46,849, however this can vary widely depending on a variety of factors. Stanly Community College’s Advanced Manufacturing and Industrial group teaches these skills and more. With the work force of skilled employees aging out, we must convince parents and students that manufacturing job are rewarding. • Career and College Promise High School (Dual Enrollment) Recruitment in high schools • Work closely with local manufacturing to anticipate what skills set their employees will need to meet current and future needs. Sometime companies are so busy “Making Production” today they do not look to the future. That is where local community colleges can step in, give guidance, and help plan training. • We must recruit more female and minorities. In the past these two group have been overlooked. During World War II men went off to fight the war. Women stepped in and built the planes, ships and tanks. The war also jobs opened up to minorities, but in the trades, they still lag behind. The community colleges has a diverse population of students who can be drawn from to fill the needs of industry. Will show example of how Stanly Community College is working with local industry and high schools to meet the local needs

Public Safety Certification Training: What CE Leaders Need to Know

Speaker(s): NCCCS Public Safety Training Staff
Location: Imperial VII Target Audiences: PS

Description: Community colleges provide valuable certification training for the Fire and Rescue, Law Enforcement, Emergency Medical Services, Emergency Management, and Code Enforcement workforce. System Office staff will provide an overview and update on issues relevant to managing these programs. Topics will include fee waivers, course changes, and State Board of Community Colleges Code changes relevant to public safety training. In addition, they will discuss things school directors wish administrators understood about their jobs; mistakes to avoid when running these important training programs; and things every college needs to do to ensure a seamless transition if there is a change in personnel.

10:00 a.m.-10:30 a.m. | Break | Explore Exhibit Hall

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!
Bridging the Gap Between Teacher and Learner...Become a Great Teacher!

Speaker(s): Jan Middleton, Sarabeth Kilbreth, and Vickie E Fore  
Location: Imperial VI  
Target Audiences: AH

Description: Bridge the Gap Between Teacher and Learner...Become a Great Teacher! Come and join our session to renew yourself professionally and personally by embracing culture and diversity in the classroom. Venture beyond what you know about teaching nurse aides or other learners in search of transferable ideas and ways to address the needs of different learners in the same classroom. Come celebrate good teaching and expand your instructional knowledge through the eyes of a GREAT TEACHER.

Impact and Implementation of Budget and Legislative Changes

Speaker(s): Jennifer Haygood, Elizabeth Grovenstein, and Mary Shuping  
Location: Auditorium  
Target Audiences: ALL

Description: This session will provide an overview of system office, legislative, and budgetary topics that impact your Continuing Education programs and business practices. Come hear updates on changes at the system office and the impact of various legislative actions taken in FY2017-18 as well as an opportunity to ask questions on the NCCCS budget.

Adult High School (AHS) Roundtable - Panel Discussion

Speaker(s): Diane Steinbeiser and the 2017-2018 AHS Advisory Committee  
Location: Bull Durham  
Target Audiences: CCR

Description: The Adult High School (AHS) Advisory Committee reconvened this past spring and colleges have volunteered to represent their regions. The AHS Advisory committee offers an opportunity and a forum to network and discuss issues and concerns pertinent to all community colleges providing AHS programming. Our approach is to listen - which will determine how best to serve the colleges and empower them to better serve our students. Come to this session to hear recent AHS updates, meet your regional representative, and let us know how best to serve you.

Meeting Adult ELLs Needs: Increased Rigor in Instructional Delivery

Speaker(s): Karen Brown and Edith Cowper  
Location: Imperial II  
Target Audiences: CCR

Description: What does increased rigor in adult English language instruction look like? How can we engage our English language learners in higher reading levels, stronger communication skills, and more critical thinking skills that ever
before? Our new English Language Proficiency (ELP) Standards are intended to address the equity, access, and rigor for adult English language learners. This session will provide workshop exercises and handouts for implementing academic language and language strategies for more rigorous ESL instruction.

**Train the Trainer – Tech Skills for CCR Audiences (REPEAT)**

**Speaker(s):** Tiffany Williams  
**Location:** Imperial I  
**Target Audiences:** CCR

**Description:** Did you know that the most computer savvy people aren’t always the best technology trainers? It’s also true that the best tech training agenda can go completely off track when you realize that no one in the room knows how to use a mouse. How do you recover? What do you do now? Join me as I share my best practices and most embarrassing defeats throughout my 12 years of technology training with students from ESL to college-level classes. I will even throw in a free lesson on how a house can help you teach file management!

**Workplace Safety and Defensive Driving Programs that benefit your College!**

**Speaker(s):** Chip McDonald  
**Location:** Royal  
**Target Audiences:** CS

**Description:** Partner with the National Safety Council to offer proven and effective safety training programs. Whether it’s OSHA compliance, First Aid/CPR, or Defensive Driving classes for traffic offenders, we have flexible programs that will generate revenue.

**SBCN - Innovate and Collaborate for Student Success**

**Speaker(s):** Anne Shaw, Jill Sparks, Jessica McDaniel, Martha Larson, and Allan Younger  
**Location:** Crown  
**Target Audiences:** OE

**Description:** Small Business Centers can help leverage student success by providing support services and programming that add value to their campus experience and their career goals. In turn, this helps create and build the entrepreneurial culture both internally and externally. In this panel discussion, hear examples of collaborative activities that can be game-changers for students and colleges alike.

**Interdisciplinary Simulation: Our Disaster Learning Experience**

**Speaker(s):** Paula Guiton, Amanda Moose MSN, RN, and David L. Bullins  
**Location:** Imperial VII  
**Target Audiences:** PS

**Description:** This session will contain the development, preparation, operation, and evaluation of an interdisciplinary disaster simulation utilizing nursing and
public safety students. The expected student learning outcomes achieved through an active shooter scenario will be covered. Additionally, the anticipated impact on the community from participating graduates will be described.

11:45 a.m.-1:30 p.m. | LUNCHEON and KEYNOTE

Constructing A Mindset For Success!

Speaker(s): Dr. Shelley White and Dr. Kevin Snyder
Location: Imperial III-V Target Audiences: ALL

Description: Ever wonder how some organizations achieve remarkable success despite the extraordinary adversity they face? What did they do differently to innovate, empower their people, and navigate through the constant maze of challenges? In this special keynote customized for NCCCAEA, you will learn the fascinating stories, leadership secrets and strategies of breakthrough performance that will transform your thinking about personal leadership, communicating effectively and empowering others. Based on his best-selling book, “Think Differently… to Achieve Success”, Kevin will share best practices and “outside the box” examples from his experience working in higher education and as a speaker for over 1,150 organizations in all 50 states and numerous countries. You’ll not only leave this session equipped with innovative concepts, but also feeling inspired to immediately apply these teachable moments both personally and professionally with your staff and students. Be prepared for one of the most engaging and entertaining presentations you’ve ever seen!

Learning Objectives:
1) Learn the success principles of extraordinary leaders and organizations who have empowered innovative teams, achieved peak performance, and inspired dynamic productivity.
2) Discover approaches and strategies that will help you become more innovative, resilient and dynamic both personally and professionally.
3) Leave with a renewed sense of passion and purpose for the work you do … and how to inspire that same feeling in others!
Through his consulting and speaking career, Kevin has presented and worked with over 1,150 audiences in all 50 states and several countries. Before launching full-time into his speaking and writing career, Kevin held a career in Student Affairs and most recently served as the Dean of Students for High Point University. He also has worked at Wake Tech Community College, Daytona State College, University of Central Florida, and Embry-Riddle Aeronautical University.

Kevin holds a doctorate degree in Educational Leadership. He is the author of several books, his first and best-selling book titled, “Think Differently to Achieve Success!”

Through his presentations and leadership content, Kevin outlines a process showing how it’s possible for anyone, from any background, to think bigger than ever before and empower that same mindset in others. Kevin is living proof that living a dream is possible – he’s lived several. From earning a doctorate degree to publishing a few books; from cruising across the Pacific Rim to now living on a sailboat; from being a game show dreamer to winning on The Price is Right.

“Opportunities are not seen with the eyes; rather, only with the mind.”

www.KevinCSnyder.com

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1:45 p.m.-3:00 p.m.

**The Disabled Veteran in the Nurse Aide I Training Classroom**

**Speaker(s):** Jan Thompson and Teressa Banks  
**Location:** Imperial VI  
**Target Audiences:** AH

**Description:** This session will deal with the challenges that Veterans with disabilities face when they return to college. The three most common types of disabilities - TBI, PTSD and physical injuries will be discussed as well as issues associated with these disabilities. In addition, accommodations, teaching strategies, and success stories will be shared. Even though this session is designed for administrators, coordinators, and instructors involved with Nurse Aide I Training, other educators may find the information helpful.
Accountability and Integrity Exchange

Speaker(s): Nate Humphrey
Location: Auditorium  Target Audiences: ALL

Bladen Community College Builds a Bridge to Panama

Speaker(s): Sondra Guyton and Silas Acosta
Location: Royal  Target Audiences: ALL

Description: Join us to hear a historical review of Panama and learn how Bladen Community College has worked to build a bridge to Panama by sharing lessons learned and modeling of workforce development programs with the Instituto Politécnico Bilingüe Gosén. Learn how you can take a successful program at your college to a new venue and generate revenue through self-supporting programing. Discussion will include building a globally enriched environment on your college campus.

Customized Training - A Catalyst for Program Enhancement

Speaker(s): Betty Silver, Don Huneycutt, Michelle Miller, and Chris Bare
Location: Crown  Target Audiences: ALL

Description: Partnerships are built on trust, understanding and results. Learn how customized training projects in urban and rural areas created partnerships with Central Piedmont and Wilkes Community Colleges. This session will focus on how those partnerships enhanced continuous improvement in Continuing Education and Curriculum programs to ensure students are better trained with real world manufacturing skills.

McGraw-Hill is WORKing Hard on WIOA Ready Material

Speaker(s): McGraw-Hill/Contemporary Books and Software
Location: Bull Durham  Target Audiences: ALL

Description: Let’s take a look, both the big picture and a deep dive, at all McGraw-Hill/Contemporary has; WIOA friendly products, both print and digital will be focused on, but of course I will be happy to discuss any and all other issues---HSE, ESL, TABE, etc.....

Interactive Lessons in the ESOL Classroom

Speaker(s): Lisa Rogers and Ruth Hopp
Location: Imperial II  Target Audiences: CCR

Description: Want to capture your students’ interest and keep them coming back to the classroom? Learn how to engage students with lessons that are interactive and WIOA friendly using relevant and engaging material. In this
session, instructors will have a chance to both participate in an interactive lesson and refine their skills in developing lesson plans that can be used in their own classroom.

Quality HSE Test Prep and Basic Skills Curricula

**Speaker(s):** Aztec Software  
**Location:** Imperial I  
**Target Audiences:** CCR

**Description:** Providing 24/7 online learning opportunities for students enables learning to continue beyond the classroom and rapid progress in basic skill development and passing HSE tests. Providing instructors with a 360° view of students’ progress and time on task is efficiently achieved with technology solutions. Kaplan & Aztec joined forces to create individualized computer-based, mobile friendly instructional curricula. The integration of ongoing diagnostic assessment and individualized learning pathways accelerates adult learners with HSE prep, basic skills development (aligned to TABE & CASAS), and college prep (ACT and ACCUPLACER).

NCOEMS Update

**Speaker(s):** Todd Messer  
**Location:** Imperial VII  
**Target Audiences:** PS

**Description:** The purpose of this session is to allow the North Carolina Office of EMS to discuss and share information with the Community Colleges regarding education. Items to be discussed may include and are not limited to the current and future: Credentialing Examinations and processes, Education Guidelines, Expectations of OEMS Institutions and Instructors, Rules, etc...

3:00 p.m.-3:30 p.m.  |  Break  |  Explore Exhibit Hall

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!

3:15 p.m.-4:30 p.m.

NC DHHS/DHSR Nurse Aide I Training and Pearson VUE/Credentia Update (REPEAT)

**Speaker(s):** Kathy Turner, Diana Brosco-Carelli, and Jennifer Mankowski  
**Location:** Imperial VI  
**Target Audiences:** AH

**Description:** What is new in Nurse Aide I Training and state testing? Attend this session for an update on trends, issues and curriculum related to Nurse Aide I Training from DHSR and NNAAP testing updates from Pearson VUE/Credentia.
High Performance Communication: Creating a Blueprint for Success

**Speaker(s):** Dr. Kevin Snyder  
**Location:** Auditorium  
**Target Audiences:** ALL

**Description:** Have you ever been frustrated by someone who didn’t communicate well? Yes or yes?! How would it feel if everyone within your organization communicated more effectively? This session will teach the techniques and concepts fostering effective communication. With experience speaking to over 500,000 people and 1,150 organizations all over the world, Dr. Snyder has designed an interactive award-winning workshop that will outline principles helping you enhance your communication skills and impact others as well throughout your organization. You will leave with a significantly heightened awareness of not only your own communication style, but also how it’s perceived by others and how it impacts both the success and bottom line of an entire organization.

Increasing Economic Impact Through Enhanced Stakeholder Collaboration

**Speaker(s):** Martha Larson and Maureen Little  
**Location:** Crown  
**Target Audiences:** ALL

**Description:** Stakeholder collaboration has shifted over the last several years. We now rely on relational partnerships rather than simple transactions to sustain the energy of positive collaborations. A panel representing key perspectives in economic and community relations will present their definitions of impact and how they see the community college functioning as a key economic driver. Maureen Little, NC Community College System Vice President of Economic Development will lead this panel, facilitated by Martha Larson, DCCC Small Business Center Director. Joining the panel will be representatives from industry, small business, EDC, and administrator from a rural community college.

Retiree Roundtable

**Speaker(s):** Phil Batts, JW Simmons, and Bill Adams  
**Location:** Royal  
**Target Audiences:** ALL

**Description:** Discussion focusing on educational trends today and how retirees can add value to educational offerings.

Integrated English Language and Civics Education (IELCE) Provider Panel

**Speaker(s):** Arbony Cooper  
**Location:** Imperial II  
**Target Audiences:** CCR

**Description:** How Do We Amplify Student Success? A panel of coordinators, directors, instructors and employers will focus on how to create and sustain student-centered partnerships. The presenters will provide information on best
practices which includes: recruitment, retention and collaboration. The panel will provide information on how to prepare students to transition into postsecondary programs. Employers will share information regarding skill-sets required for English Language Learners (ELL) to secure gainful employment. The presenters will share information about providing on-site employer supported educational classes. Attendees will be provided with strategies that prepare students for co-enrollment, inclusive community integration and Integrated Education and Training (IET).

Simulation Digital Media for Students with Intellectual Disabilities

**Speaker(s):** Michelle Weiner, Joy Buff, Moriah Shamblin, and Patsy Miller  
**Location:** Imperial I  
**Target Audiences:** CCR

**Description:** The session will detail how Western Piedmont Community College’s College and Career Readiness and Simulation and Game Development programs worked together to develop and implement an universally designed curriculum for students with intellectual and physical disabilities. This session will describe how research on neurodiversity aided in selecting, planning, implementing the program. Additionally, the presentation will address the future goals and possibilities of the one-year pathway.

**4:45 p.m.-5:15 p.m. | Break | Explore Exhibit Hall**

Be sure to check out the wonderful opportunities available for your college in the Exhibit Hall!

**7:00 p.m.-8:00 p.m. | PRESIDENT’S SUNSET RECEPTION SOCIAL**

**Speaker(s):** Dr. Shelley White  
**Location:** Imperial III-V  
**Target Audiences:** ALL

**Description:** Let’s say farewell to Dr. Shelley White in style at the President’s Sunset Reception! Enjoy some decidant desserts, meaningful conversation and great networking opportunity.

**8:00 p.m.-11:00 p.m. | RELAX AND REJUVENATE SOCIAL**

**Location:** Imperial III-V  
**Target Audiences:** ALL

**Description:** Relax and Rejuvenate at the social and dance! Great music, games, door prizes and more!!
Community Engagement and Collaboration - Maintaining Partnerships

Speaker(s): Allan Younger  
Location: Crown  
Target Audiences: ALL

Description: We will discuss ways in which we can connect with our communities so that we can advance the understanding of our colleges. We will build upon the conversation from last year. Community engagement is the start of our journey to meaningful partnerships.

Compliance Services Update

Speaker(s): Libby Self  
Location: Imperial VII  
Target Audiences: ALL

Description: Join Compliance Services staff for a discussion and update of what is being written in the world of compliance and how it is being written. This will be open forum with time for discussion and asking questions.

Partnership Opportunities: DSS and Employment and Training

Speaker(s): Teretha Bell, Renee Smith, and Mary Moore  
Location: Imperial VI  
Target Audiences: ALL

Description: This panel will share how the North Carolina Food and Nutrition Employment and Training (FNS E&T) program has partnered with the North Carolina Community College System to pilot the NC Education Navigator initiative. This initiative coordinates training, employment opportunities, and supportive services for recipients of FNS benefits. The Education Navigator in the pilot program for Orange county will share how the county’s model works, the progress, successes, challenges and the impact the pilot has already made on the county! Learn how your college’s training and services can be expanded through partnering with the FNS E&T Program.

Constructor/Contractor Industry Meeting (Closed)

Speaker(s): Margaret Roberton  
Location: Imperial I

10:15 a.m.-12:00 p.m. | BREAKFAST, BUSINESS MEETING, and AWARDS

Speaker(s): Shelley White  
Location: Imperial III-V  
Target Audiences: ALL

Description: Join us for a refreshing breakfast as we hold our annual association business meeting and present this year’s Innovation Award Winner!
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Visit us in our booth, and don’t miss our PEG Writing Scholar presentation:

**Empowering Adult Learners to Become Confident Writers**

Thursday, September 28, 8:45 AM
Bull Durham room
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